Mebuki Financial Group, Inc.

Financial Results for the First Half of FY2018 (IR Presentation Material)





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# Highlights

## Results for 1H18

\*Attributable to owners of the parent

Consolidated net income\* of Mebuki FG is ¥27.1bn, representing a 60.4% progress toward the full-year forecast.

Core net business income on a simple-sum basis of the two banking subsidiaries is ¥46.0 bn representing a 67.2% progress toward the full-year forecast.

Synergy effect arising from the business integration for 1H18 was ¥3.9 bn, representing a 74.7% progress toward the full-year forecast for FY18 of ¥5.3 bn.

## Forecast for FY18

Though the results for 1H18 surpassed their initial forecast, due to uncertain market trends, forecast for FY2018 remains unchanged from that announced on May 11, 2018.

Consolidated Ordinary Profit ¥65.0 bn (+¥1.4 bn YoY)

Consolidated Net Income \* ¥45.0 bn (+¥1.9 bn YoY)

\*Attributable to owners of the parent

# Shareholder Returns for FY18

(a) For FY18, in line with an earnings distribution policy\*, annual dividend forecast is ¥11.00 per share, made up of an interim dividend and year-end dividend of ¥5.50 each, being unchanged from the previous fiscal year.

(b)In order to enhance shareholder returns and improve capital efficiency, Mebuki FG repurchased its own shares on May, 2018.

Number of shares | 5mil Amount | ¥2.08bn

Total payout ratio (a)+(b) | 33.3% (scheduled)

<sup>\*</sup>Aim to continue stable dividend returns while taking into account both the maintenance of solid capital levels for the future growth and the appropriate distribution of profits to our shareholders.

# Main Points of 1H18 Financial Results

Mebuki FG (Consolidated)

(¥bn)

Joyo and Ashikaga (Non-consolidated)

(¥bn)

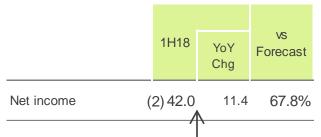
	1H18	YoY Chg	vs Forecast
Ordinary profit	39.0	1.7	60.1%
Net income attributable to owners of the parent	1) 27.1	2.2	60.4%

#### Consolidation adjustment

(2)-(1) -14.9bn

Dividends receivable from affiliated companies (-12.0bn)
Adjustments related to securities (-2.4bn)
Interest expenses of subordinated loans,
expenses, etc.

# Two banking subsidiaries and group companies

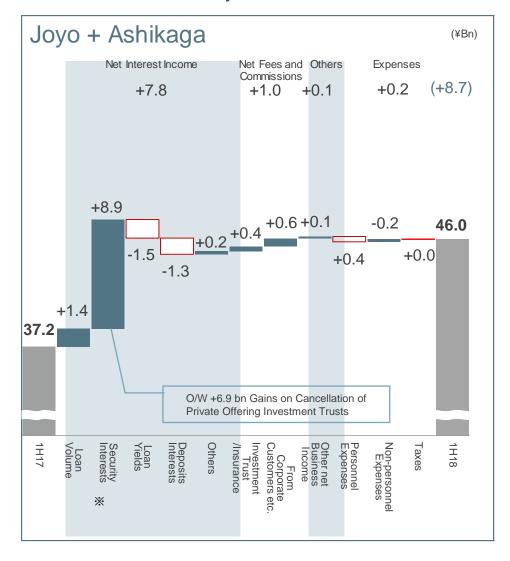


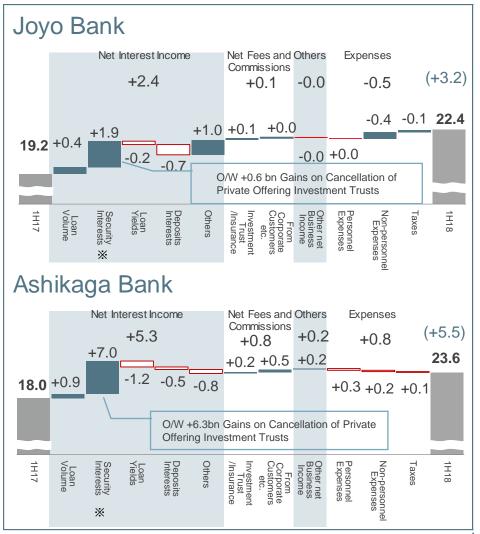
Net Income of group companies other than banking subsidiaries ¥1.8bn

			1H	18			VS	vs Forecast		
	J+	A	Jo	yo	Ashik	aga				
	Re- sult	YoY Chg	Re- sult	YoY Chg	Re- sult	YoY Chg	J+A	Joyo	Ashi- kaga	
Gross business profit	93.1	-1.8	48.2	-5.1	44.8	+3.2	51.5%	48.0%	56.0%	
(Net Gross business profit)	103.5	+9.0	55.6	+2.6	47.8	+6.3	56.4%	53.7%	59.8%	
Net interest income	85.5	+7.8	45.9	+2.4	39.6	+5.3	57.2%	54.3%	61.0%	
Net fees and commissions	16.6	+1.0	9.1	+0.1	7.4	+0.8	52.8%	52.4%	53.2%	
Net other business income and Net trading income	-9.1	-10.7	-6.7	-7.8	-2.3	-2.8	-	-		
(o/w gains/losses on bond transactions)	-10.3	-10.9	-7.3	-7.8	-3.0	-3.1	-	-		
Expenses	57.4	+0.2	33.2	-0.5	24.2	+0.8	49.9%	50.3%	49.4%	
o/w Personnel expenses	30.4	+0.4	17.0	+0.0	13.4	+0.3	50.6%	50.7%	50.4%	
o/w Non-personnel expenses	22.6	-0.2	13.8	-0.4	8.8	+0.2	47.7%	48.9%	45.9%	
Net business income (before general allowance for loan losses)	35.6	-2.1	15.0	-4.5	20.5	+2.4	54.4%	43.7%	66.3%	
Core net business income	46.0	+8.7	22.4	+3.2	23.6	+5.5	67.2%	59.8%	76.2%	
Net transfer to general allowance for loan losses (a)	-	-0.1	-	+0.3	-	-0.5	-	-		
Net business income	35.6	-1.9	15.0	-4.9	20.5	+2.9	53.6%	42.5%	66.3%	
Net non-recurrent gains/losses	4.9	+0.5	10.4	+7.1	-5.5	-6.5	-	-		
o/w Disposal of non-performing loans (b)	4.8	+1.1	2.0	-0.0	2.7	+1.1	-	-		
o/w Gains/losses related to stocks, etc	10.0	+0.8	12.9	+6.2	-2.8	-5.3	-	-		
Ordinary profit	40.5	-1.3	25.5	+2.1	15.0	-3.5	61.4%	66.4%	54.5%	
Extraordinary income/losses	11.7	+12.9	-0.0	+0.6	11.8	+12.2	-	-		
Income taxes	12.1	-0.1	7.5	+0.7	4.5	-0.9	-	-		
Net income	40.2	+11.7	17.9	+2.1	22.2	+9.5	69.9%	67.7%	71.7%	
Credit related costs (a)+(b)	4.8	+0.9	2.0	+0.3	2.7	+0.6	96.4%	69.7%	136.3%	

# Change of Core Net Business Income

Core net business income on a simple-sum basis of the two banking subsidiaries increased by ¥8.7bn YoY to ¥46.0bn, mainly due to increases in net interest income and net fees and commissions



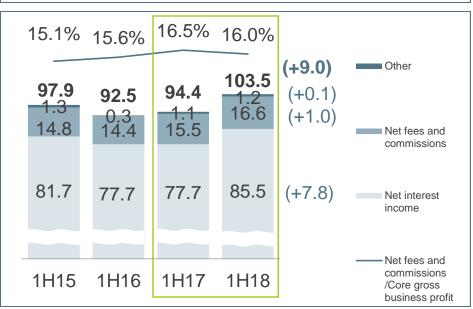


# Core Gross Business Profit

(Gross Business Profit excl. Gains/Losses on Bond Transactions)

Core gross business profit increased by ¥9.0 bn YoY
Interest and dividends on securities and net fees and commissions from corporate customers increased

Core Gross Business Profit (Joyo+Ashikaga) (¥bn)



Reference | Gains on Cancellation of Private Offering Investment Trusts among Interests and Dividends on Securities (¥bn)

	FY16	FY17	1H17	1H18	YoY Chg
Joyo	1.7	1.0	0.5	1.2	+0.6
Ashikaga	3.6	4.4	2.2	8.5	+6.3
J + A	5.4	5.4	2.8	9.8	+6.9

## Change of Interest Income

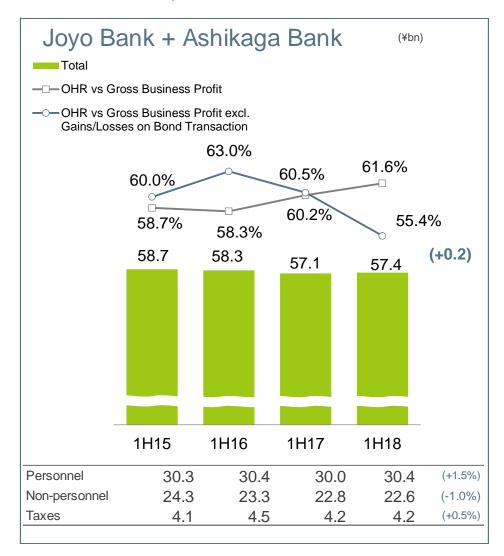
(¥bn)

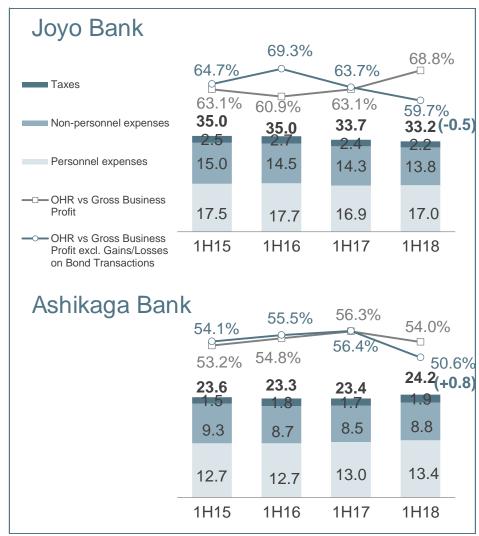
Joyo		YoY	Domestic (Chg. in NII)		Ove	rseas (Chg. in NII)
	Factor	Chg		Chg. in Factors		Chg. in Factors
Interest on loans and	Avg	+0.4	+0.4	(+¥81.4bn)	+0.0	(+¥6.2bn)
bills discounted	Yield	-0.2	-0.8	(-2.9bp)	+0.6	(+94.9bp)
Interest on deposits (-	)	+0.7	-0.0	_	+0.8	_
Interest and dividend on	Avg	+0.9	+0.9	(+¥182.1bn)	+0.0	(+¥0.3bn)
securities	Yield	+0.9	+0.9	(+8.8bp)	-0.0	(-1.8bp)
Market investments and borrowings (-)		-1.0	-0.2	_	-0.7	_
Total		+2.4	+1.8		+0.6	

Ashikaga		YoY	Dome	stic (Chg. in NII)	Ove	erseas (Chg. in NII)	
	Factor	Chg.		Chg. in Factors		Chg. in Factors	
Interest on loans and	Avg	+0.9	+0.9	(+¥169.8bn)	+0.0	(+¥5.0bn)	
bills discounted	Yield	-1.2	-1.3	(-6.2bp)	+0.0	(+88.9bp)	
Interest on deposits (-	)	+0.5	-0.0	_	+0.6	_	
Interest and dividend on	Avg	-0.2	-0.5	(-¥42.6bn)	+0.3	(+¥23.7bn)	
securities	Yield	+7.2	+6.5	(+114.7bp)	+0.7	(+60.8bp)	
Market investments and borrowings (-)		+0.8	-0.0	_	+0.8	_	
Total		5.3	5.6		-0.3		

# Expenses / OHR

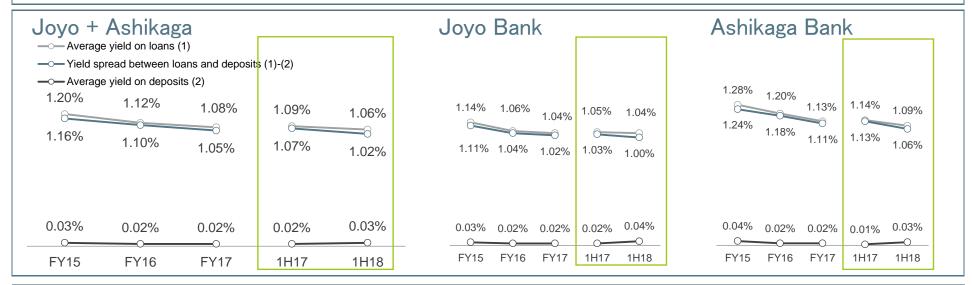
Expenses increased by ¥0.2 bn YoY, mainly due to an increase in personnel expenses OHR has been improved on a Core Gross Business Profit basis.



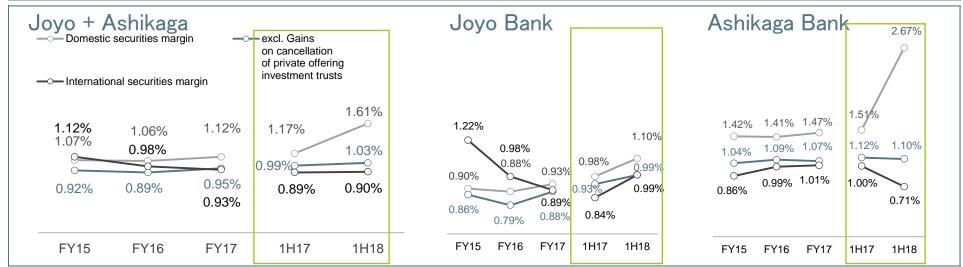


# Average yield on Loan and Deposits, Securities

## Average Yield on Loan and Deposits



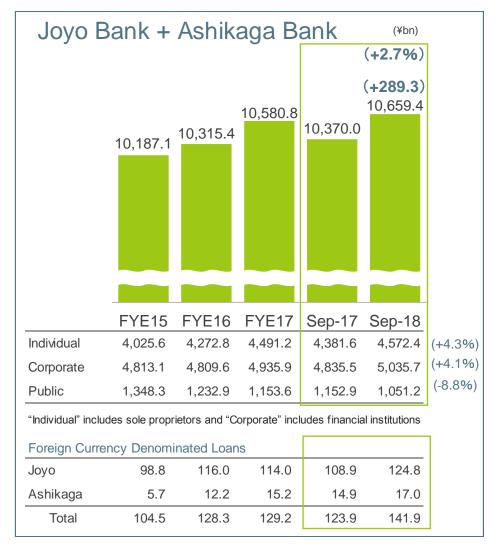
## Securities Margin\* (Domestic and International)

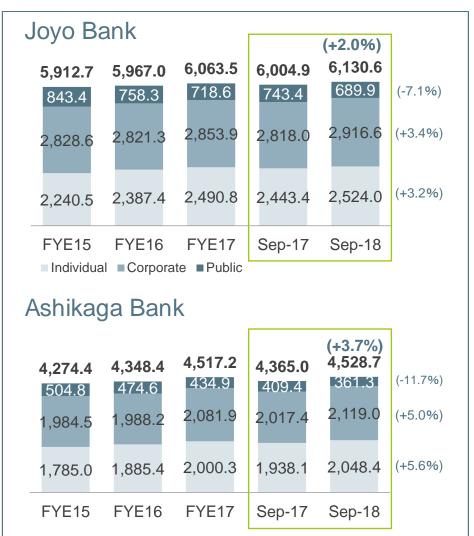


<sup>\*</sup>Securities Margin=(Securities income-Securities funding costs)/Avg. securities

# Loans (1) Term-end Balance

Loans to individual customers increased by ¥190.8 bn (+4.3%) and housing related loans increased by ¥199.1 bn Loans to corporate customers increased by ¥200.2 bn (+4.1%) and loans to local corporate customers increased ¥110.8 bn (+3.6%) YoY





\*Figures in parentheses are changes on a year on year basis

## Housing Related Loans Term-end Balance

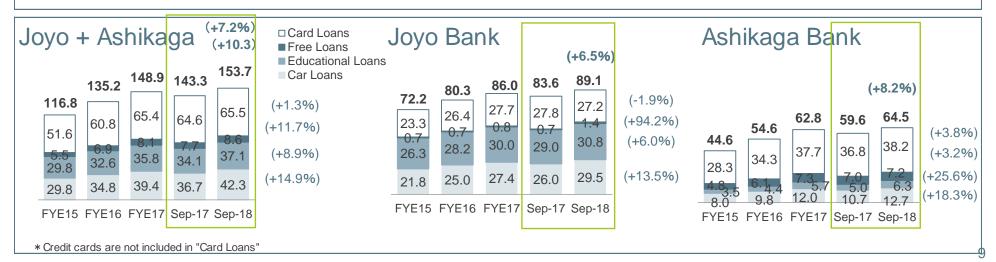
(¥bn)



(\*) Asset Building Loans: A product intended for individuals (wage earners/self-employed) with a certain amount of income, and designed to meet asset building needs from rent acquired mainly for condominiums in the Tokyo metropolitan area (offered by Joyo only)

## Unsecured Loans Term-end Balance

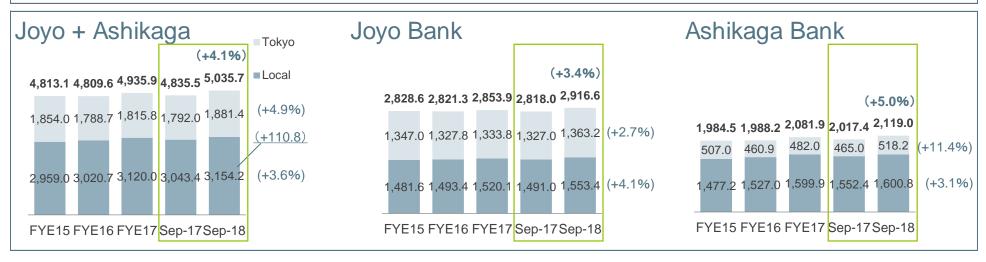
(¥bn)



# Loans (3) Corporate by Area / Company Size

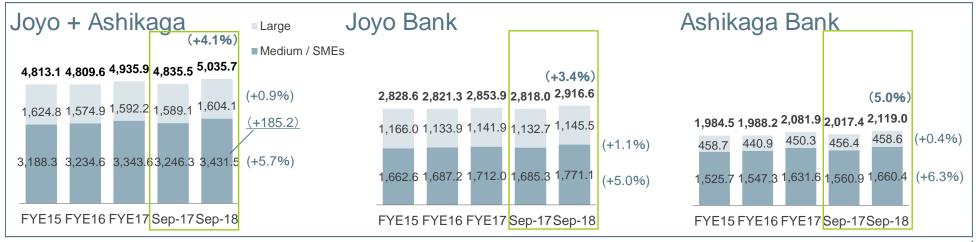


(¥bn)



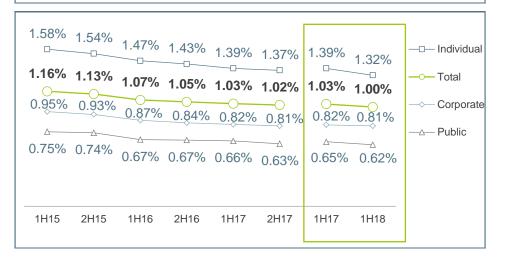
# Term-end Balance by Company Size

(¥bn)

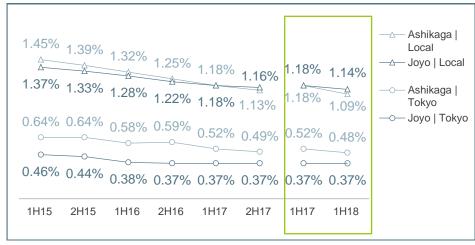


# Loans (4) Average Yield

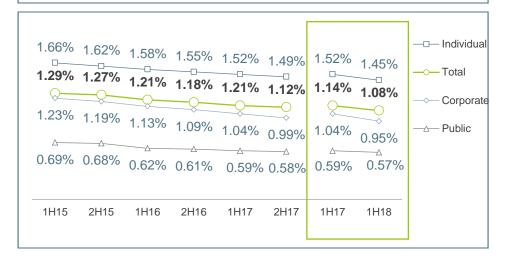
## By Borrower Type (Domestic) Joyo



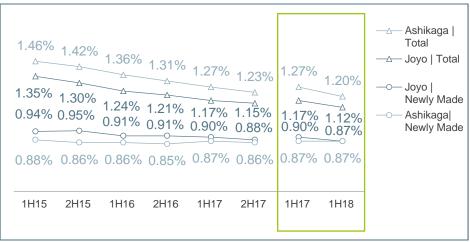
## Corporate Loans (by Area)



## By Borrower Type (Domestic) Ashikaga

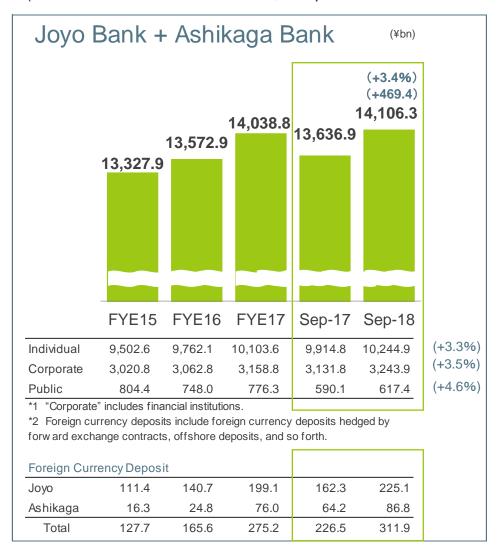


## **Housing Loans**



# Deposits Term-end Balance

Deposits of individual and corporate customers have been on the rise (Individual customers: +3.3%, Corporate customers: +3.5%)

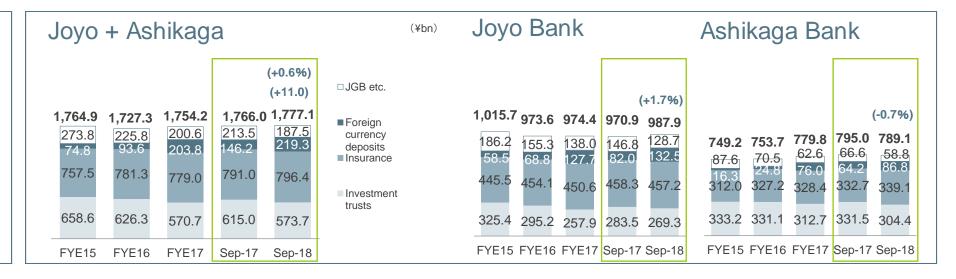




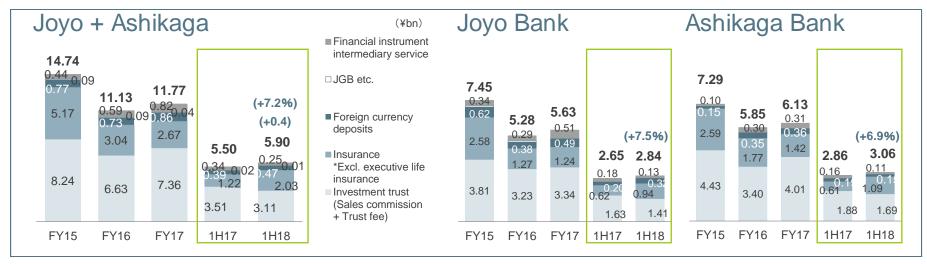
# Customer Assets under Custody

The amount rose +0.6% YoY, mainly due to an increase of foreign currency deposits Commissions increased +7.2% YoY mainly due to sales of insurance

Salance



Commissions

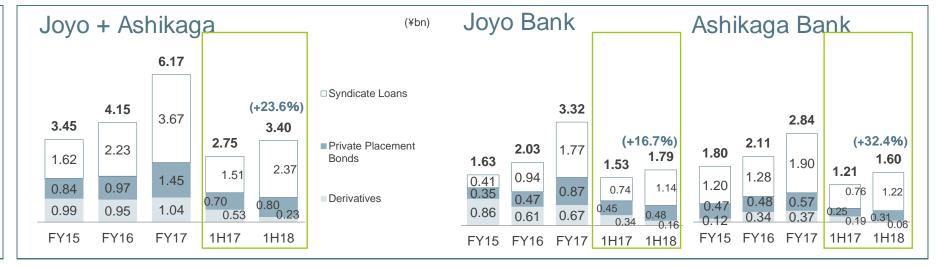


# Fees from Corporate Customers

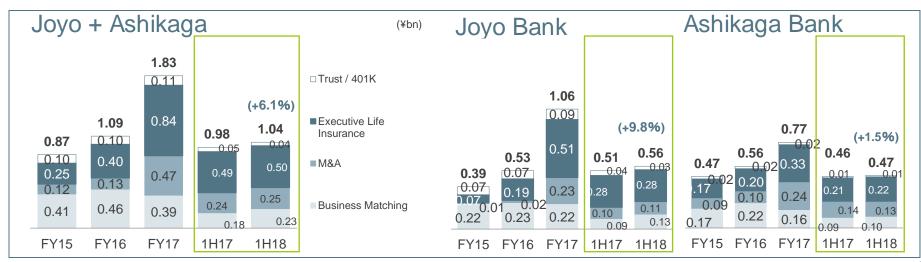
Credit related fees from corporate customers rose 23.6% YoY due to Private Placement Bonds and Syndicate Loans

Consulting related fees increased 6.1% YoY, mainly due to Business Matching

Credit Related





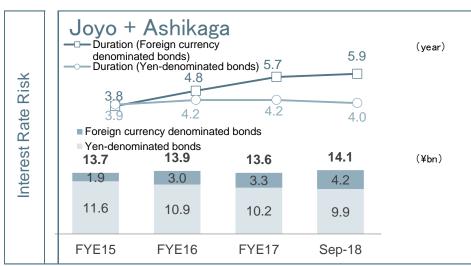


# Securities (1)

While government bond balances declined due to redemption, domestic bond balances have been maintained through purchasing of municipal bonds

Regarding foreign bonds, reduced US Treasury bonds based on the outlook of US policy interest rates, and increased the balance of mainly European bonds

(¥bn) Mebuki FG (Consolidated) (+90.1)(Balance Sheet Amount) 4,266.9 4,190.6 4.176.7 799.7 758.2 877.9 Balance 308.9 306.6 307.8 Investment trusts. 679.6 760.6 616.5 etc. Stocks ■ Foreign bonds 2,446.0 2,397.5 2.374.3 □ Domestic bonds FYE16 FYE17 Sep-18

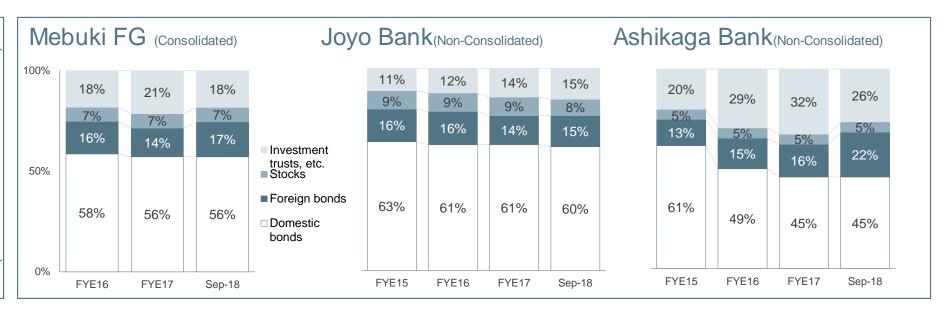


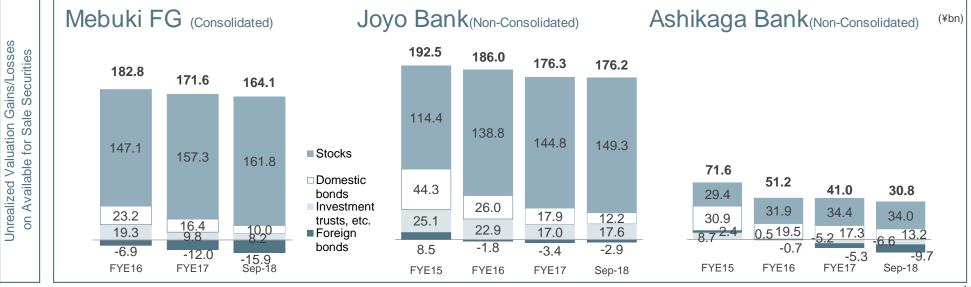
Foreign Bonds / Investment Trusts

				(¥bn)	
Book val	lue as of Sep. 30 2018	J + A	Joyo	Ashi- kaga	Details
		773.4	462.8	310.5	-
ug s	o/w Gov. Bond, Gov. Guaranteed Bonds, etc.	354.5	261.1	93.4	Reduced U.S treasury bonds, increased European bonds
Foreign Bonds	o/w Corporate Bond	324.4	107.3	217.1	Bonds rated A or above account for more than 90% of total
R B	o/w Ginnie Mae	19.4	19.4	-	RMBS issued by U.S governmental public corporations
	Others	74.9	74.9	-	Floating bonds centering on CLO (only highest tranches)
nent etc.		779.7	425.5	354.1	-
tme s et	o/w Equity-related	186.1	169.2	16.9	Control risks using bear funds
Investment Trusts etc.	o/w REIT	66.5	45.7	20.8	Invest in diversified REIT considering yield and liquidity
드뉴	Others	526.9	210.5	316.4	Improve risk-return profile of entire portfolio considering correlation with other assets

# Securities (2)

(Balance Sheet Amount Basis)

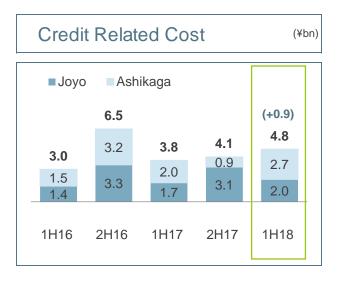


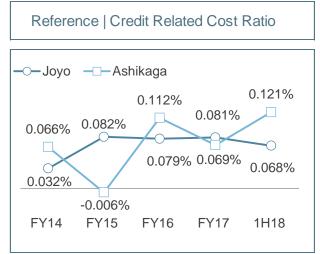


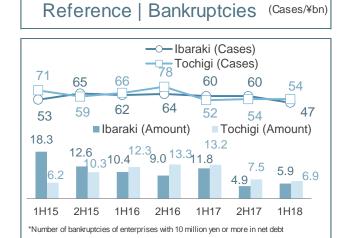
\*On simple-sum basis of two banking subsidiaries

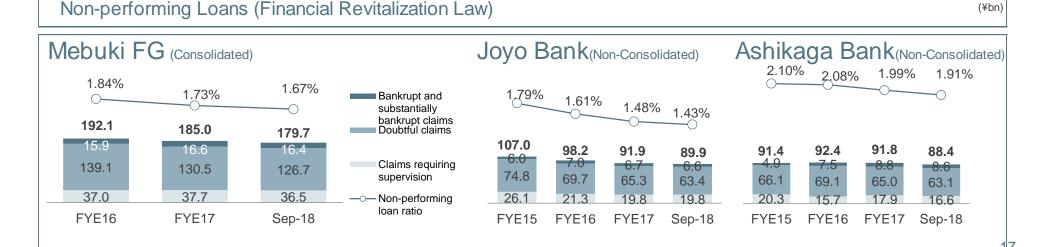
# Credit Related Costs / Non-performing Loans

Credit related costs increased by ¥0.9 bn YoY, due to credit deterioration Number of bankruptcies has stayed low in Ibaraki and Tochigi Prefectures









# **Group Companies**

							Γ		(¥MiI)
		Company Name	Main Business Activities	Ordinary Income	YoY	Ordinary Profit	YoY	Net Income	YoY
(D		Mebuki Lease	Leasing of machinery and equipment, claim acquisition	13,721	+1,488	185	-174	114	-196
FG		Mebuki Securities	Dealing of securities, mediation, commission and substitution of trading of securities	1,275	-163	394	-121	270	-84
	es	The Joy o Computer Service	Sale of software and contracting of calculating business	685	+0	37	+0	24	+0
	Sales	The Joyo Industrial Research Institute	Consulting, investigation and research	281	+5	33	+15	21	+8
		The Joyo Credit Guarantee	Gredit guarantee of housing loans	1,939	-13	714	-256	470	-163
Joyo Bank	operation	The Joyo Credit	Credit card services	617	+25	97	+7	64	+5
Joyo		The Joy o Business Service	Agent in charge of administrative work for Joyo Bank	374	-21	1	+0	0	+1
	Business	The Joyo Cash Service	Maintenance and management of Joyo Bank's ATMs and CDs	460	-67	1	+0	0	+0
		The Joyo Equipment Management	Maintenance and management of operational properties and equipment of Joyo Bank	498	+13	147	+21	97	+24
			Total	4,856	-60	1,035	-210	680	-122
~		Ashikaga Credit Guarantee	Credit guarantee of housing loans	1,865	-58	1,100	+205	724	+213
ja Bank		Ashigin Research Institute	Consulting, investigation and research	279	+17	33	+32	32	+31
Ashikaga Bank		Ashigin Card	Credit card services	724	-92	87	-119	58	-76
1			Total	2,869	-133	1,220	+117	816	+168
		Non-banking	Subsidiaries' Total	22,722	+1,130	2,835	-388	1,881	-234

## Forecast for FY18

Forecast for FY2018 remains unchanged from that announced on May 11, 2018

Consolidated Ordinary Profit ¥65.0 bn (+¥1.4 bn YoY) Consolidated Net Income\* ¥45.0 bn (+¥1.9 bn YoY)

\*Attributable to owners of the parent

## Mebuki FG (Consolidated)

## on) Joyo (Non-consolidated)

## Ashikaga (Non-consolidated)

		1H18 Results	FY18 Forecast	vs Forecast
Ordir	nary Profit	39.0	65.0	60.1%
	Income table to owners of the parent)	27.1	45.0	60.4%
SOE	TSE basis * 1	6.0%	5.0%	-
	Based on total  shareholders' equity *2  PE(TSE basis)	7.0%	5.8%	-

ROE( TOE Dasis)

**Ordinary Profit** 

Net Income

		1H18 Results	FY18 Forecast	vs Forecast	1H18 Results	FY18 Forecast	vs Forecast
Core	e Net Business Income	22.4	37.5	59.8%	23.6	31.0	76.2%
Ord	inary Profit	25.5	38.5	66.4%	15.0	27.5	54.5%
Net	Income	17.9	26.5	67.7%	22.2	31.0*3	71.7%
ROE	TSE basis	5.9%	4.3%	-	13.5%	9.3%	-
RC	Based on total shareholders' equity	7.6%	5.6%	-	14.7%	10.2%	_

<sup>&</sup>lt;sup>\*3</sup> Dividend income of ¥12.0bn from a subsidiary is recognized in extraordinary income.

## Joyo + Ashikaga (Non-consolidated) Non-banking Subsidiaries

1H18 Results	FY18 Forecast	vs Forecast	1H18 Results	FY18 Forecast	vs Forecast
40.5	66.0	61.4%	2.8	7.0	40.4%
40.2	57.5	69.9%	1.8	4.5	41.7%

## Consolidation Adjustment

-17.0bn

Dividend Income from a subsidiary (Ashikaga)
-12.0bn

Adjustment related to securities
-3.5bn

Other
-1.5bn

<sup>=</sup> Net Income $^*$ Attributable to owners of the parent  $\div$  Total Net Asset

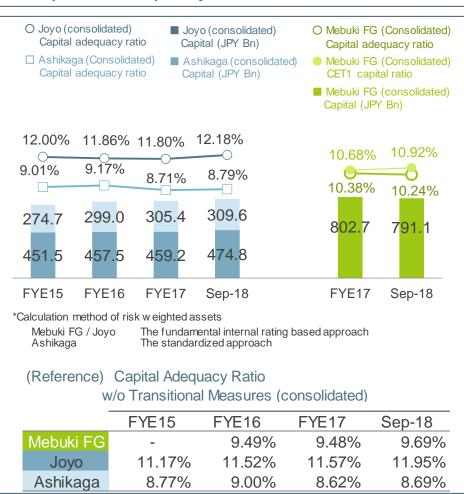
<sup>\*2</sup> ROE(Based on total shareholders' equity)

<sup>=</sup> Net Income\*Attributable to owners of the parent ÷ Total Shareholders' Equity

<sup>\*4\*5\*6\*7</sup> ROE calculated excluding dividends from subsidiary are 6.3%\*4 and 6.9%\*5 and 5.9%\*6 and 6.4%\*7, respectively.

# Capital Adequacy Ratio / Shareholder Return

## Capital Adequacy Ratio



## Shareholder Return

## Dividend

In line with the dividend policy, the dividend forecast for FY18 is ¥11.0 per share

	Annual		
		Interm	Term-end
FY18	¥11.0 Scheduled	¥5.5	¥5.5 Scheduled

Purchase of **Treasury Stocks** 

Contents

In order to enhance shareholder returns and improve capital efficiency, Mebuki FG repurchased its own shares

Local specialties etc. can be chosen from a dedicated catalog

<Results of Acquisition> Number of shares | 5mil Amount | ¥2.08bn (Period of purchase | From May 14, 2018 to May 25, 2018)

## Shareholder Benefit Plan

Shareholders Shareholders holding 1,000 shares or more as of Mar. 31 to be Subjected

depending on the number of shares held of the Plan

#### Contents of the Shareholder Benefit Plan

Number of shares held	Items that ca	n be selected		
1,000 shares or more and less than 5,000 shares	Equivalent to 2,500 yen	Approx. 540 items centered on		
5,000 shares or more and less than 10,000 shares	Equivalent to 4,000 yen	specialty products from lbaraki Prefecture and		
10,000 shares or more	Equivalent to 6,000 yen	Tochigi Prefecture *		
*The number of items for FY17 is 488				

The number of items for FY 17 is 488

# Integration Synergy Results and Forecast

#### Synergy effect for 1H18 is ¥3.9bn representing progress of 74% towards FY18 forecast of ¥5.3bn

Synergy Effects
on the Statement of Income (before Tax)

Amount (Progress)

FY18 Forecast 5.3bn

1H18 Result 3.9bn (Progress 74%)

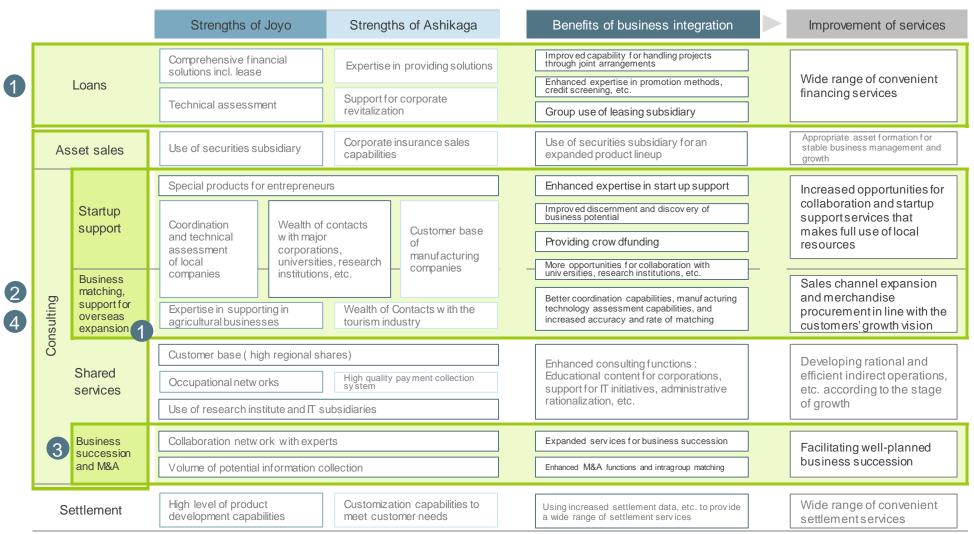
# \*Figures are on a single year basis Reverse synergy Cost reduction Top-line Result 4.8 Result 4.8 Result 4.8 PY18 (¥bn) First Mid-Term Group Business Plan

## FY18 (1H Result / Forecast)

Items	FY18 Forecast	1H Result	Progress	Details	
Loans Corporate services	2.02	1.29	63.8%	• Sales promotion based on wide area network → Co-financing, Syndicate loans, Customer referral, and Lending to growth industries (Medical and nursing care) • Utilization of Mebuki Lease • Share know -how for non-face-to-face sales (Unsecured loans) • Joint development of online application housing loans, Joint sales of housing loans for women	
Financial assets under custody	1.04	0.36	35.1%	· Share sales promotion know -how · Utilization of Mebuki Securities	
Securities	1.23	0.96	78.3%	Investment in new areas and diversification of funding method based on both banking subsidiaries' investment experience  Joint investment • Enhancement of investment and controlling method through sharing of analysis method (Monitoring, etc.)	
Others (Channel / international)	0.74	1.09	146.1%	<ul> <li>New branch openings</li> <li>Enhance staff in important regions</li> <li>Promote cross-border loans</li> <li>Utilize Joyo's know-how of dual currency deposit service (Ashikaga)</li> <li>Foreign currency deposit campaigns</li> </ul>	
Cost reductions	1.14	0.76	66.3%	<ul> <li>Joint cost reduction and cost effectiveness evaluation • Strengthen price negotiation power through information sharing</li> <li>• Share know -how to improve branch operation efficiency</li> <li>• Integrate operation center in Tokyo • Joint issuance of bills/check paper and bank cards</li> </ul>	
Cost Increases / Reverse synergy	-0.85	-0.48	_	Low er transfer fee between both banks to the inter-branch rate     System migration expenses	
Total	5.33	3.98	74.7%		

# Measures for Corporate Customers

Develop and provide advanced financial services that use IT and cross-industry collaboration to meet the diverse needs of customers at every stage of their business, from startup and growth to maturity and succession









Wide-area business matching based on accurate and fresh information

Utilizing network of main customers of both banks, Wide-area Business Matching is carried out

## Enhancement of loans to corporate customers

(Avg.) (¥bn)





Wide-area business matching based on accurate and fresh information

Enhance co-finance and cooperation between the two banks

Enhance consulting capabilities related to business assessment, business succession, and so forth

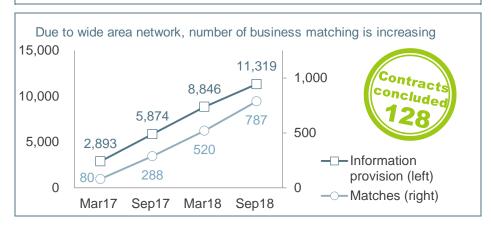
Sales promotion based on refined customer segment

Broadening target, enhance structured finance and cross-border loans

Actively meet financial needs of growth industries

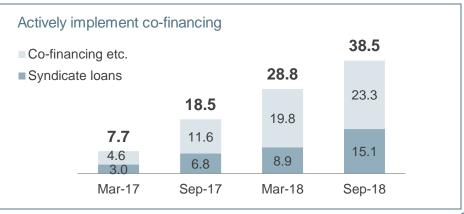
## Wide-area Business Matching

(accumulative number)



## Co-financing (Accumulated amount of loans made)

(¥bn)



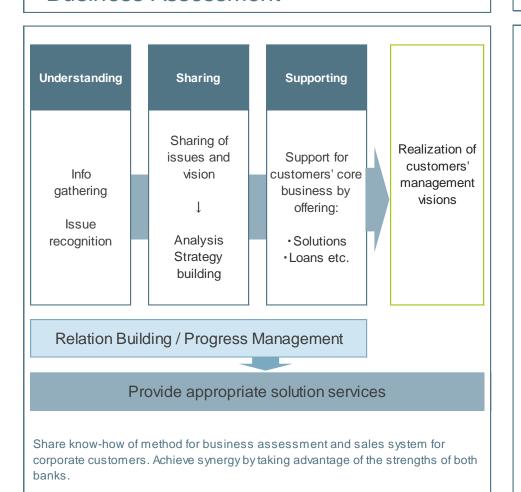






Through business assessment, understand customer's business and valuate potential properly Sharing issues and vision with customers, enhance consulting services for resolving issues

#### **Business Assessment**



## **Enhancement of Consulting Services**

#### Enhance consulting service based on business assessment etc

#### Consulting related measures

(Business matching/Support for business succession/M&A support/ Executive life insurance etc.)

#### Credit related measures

(Private placement bonds / Syndicate loans / Leasing / Foreign Exchange / Derivatives etc.)



Become customers' main bank by providing total financial support

Increase in net fees and commissions

#### Measures

Private placement bonds | Promote those with donation scheme Syndicate loans | Unify contacts for customers, refinancing, actively pursue large scale projects

ABL | Actively avoid lending overly dependent on collateral and quarantees

M&A | Support business succession, protect employee jobs, and keep local economy secure

- Provide solution service related to capital investment. securing personnel, and improvement of operational efficiency —







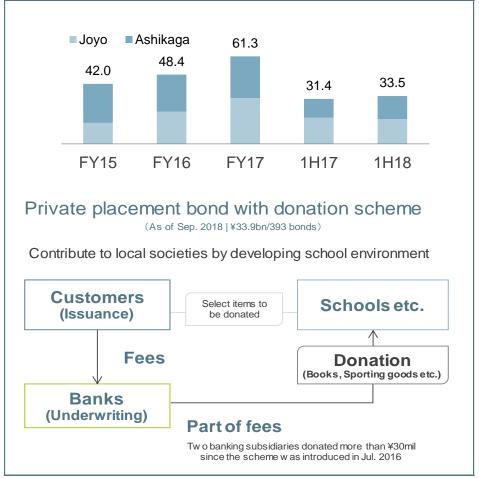


Through consulting services, provide right solutions and a variety of services such as loans

## **Business Succession / M&A**

Depending on whether or not successors exist, examine direction of customers' business successions and offer solutions Contribute to sustainable development of local economies through supporting customers' smooth business/asset succession and sustainment of employment 計画的な事業承継対策 実施 未実施 ●株式の分散による経営の不安定化 Succession by Succession by M&A relatives employees Number of Proposals regarding Business Succession and M&A | Joyo + Ashikaga 3,766 2.753 2.348 1.779 1,074 FY14 **FY15** FY16 FY17 1H18 Potential companies to conduct M&A etc. in Ibaraki / Tochigi | 20,000 \*Estimated by Mebuki using data from Small and Medium Enterprise Agency and Teikoku Databank

# Private Placement Bonds (¥bn)











## Proactively sponsored various events for regional revitalization

#### Food Exhibition

Regional Revitalization



Support for companies dealing foods and ingredients to expand sales or procurements channel, and promote interactions

Scheduled for Jan.23, 2019

(Previous Results) Number of companies 240 Number of participants 3.100

#### Technology Exhibition of Manufacturing



One of the largest exhibitions by a regional bank held for supporting local manufacturing companies

Scheduled for Feb.19, 2019 (scheduled)

(Previous Results) Reservations by 300 companies Panel presentations by 270 companies

#### Mebuki Business Award



Ingenious business ideas latent in both banking subsidiaries' vast business territories are gathered and the best entries are presented with awards

(The third application period) From Dec. 3, 2018 To Jan. 31, 2019

(Previous Results) Applicants | 637 / Award winners | 30

## Mebuki Regional Revitalization Fund (from Nov. 2016)



Raised by the two banking subsidiaries and Sompo Japan Nipponkoa Insurance to facilitate creation of new businesses

Invest in local SMEs who contribute to development of local economies

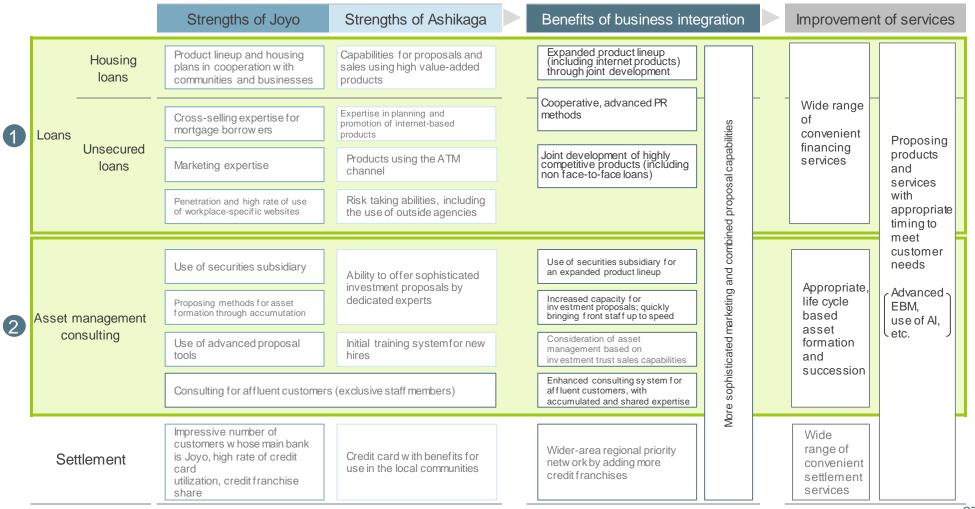
Results | As of Sep. 30 2018

Number of deals | 9 deals

Amount | ¥1.77bn

## Measures for Individual Customers

Propose and provide appropriate products and services for customers through accurate and timely identification of their wide-ranging needs at each stage of life, based on improvements including more advanced eventbased marketing (EBM) and the use of AI



# Loans | Increase Housing / Unsecured Loans

Measures for Individual Customers



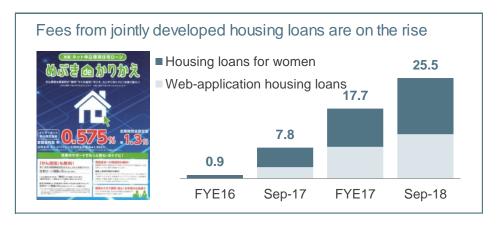


Continue focus on housing loans and enhance non-face-to-face channel (web completion scheme etc.) for purpose specific loans.

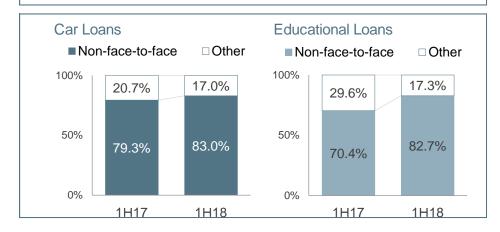
Increase Loans to Individual Customers (J + A) (Avg.) (¥bn)



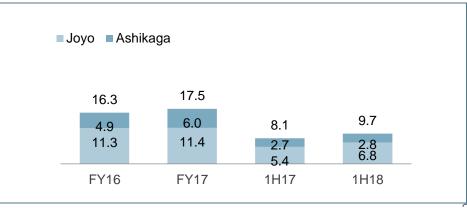
Jointly Developed Housing Loans (J + A) (balance) (¥bn)



# Non-face-to-face Application Ratio \*Web etc.







# **Asset Management Consultation Services**

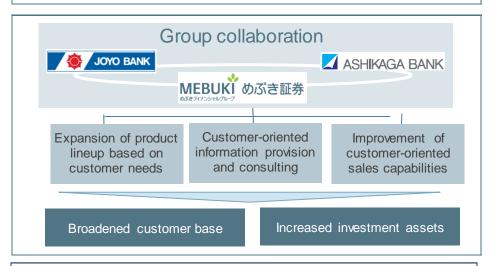
Measures for Individual Customers





Enhancement of group cooperation for customers' stable asset building led to an increase in customers and their assets under custody

#### **Customer-oriented Measures**



Customer Assets under Custody of Group Companies



Seminar frequently held for customers

(number)

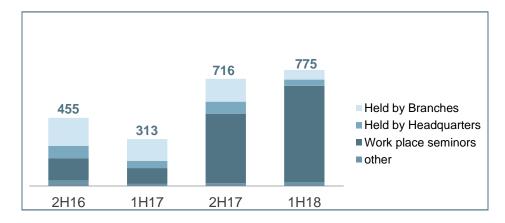
FYE15

FYE16



Sep-18

FYE17





(¥bn)

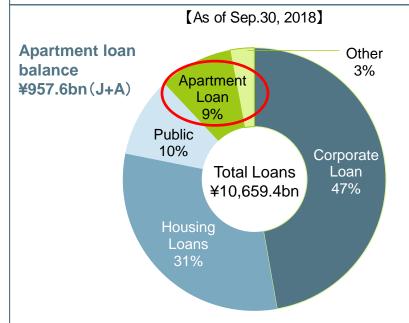
(number)

Number of customers

# Apartment Loans (1)

Mainly provide apartment construction funds for the purpose of inheritance tax saving measures and effective land utilization of unused real estate

## The Ratio of total loans



- The balance of Apartment loans (total amount of ¥957.6 bn) represents 9 % of total loans
- Number of new loans decreased due to a decline in new construction of leasehold property, caused by the growth of supply and demand imbalance in demand for post-earthquake reconstruction and construction of apartments for inheritance tax saving measures.
- Carefully deal with loans to property with land (response to wealthy individuals on a case to case basis)

## Policy/ Screening standard/ Monitoring

## [Policy]

Loan to wealthy individuals for apartment construction funds for the purpose of inheritance tax saving and effective land utilization of unused real estate

#### **(Screening standard)**

- Review borrower's profit plans which are adjusted downward considering interest rate hike risk
- •Examine whether or not the purpose meets inheritance tax saving and effective land utilization and the loan amount is appropriate for the balance of assets and liabilities
- •Collateral value is calculated by multiplying the value determined by the integration method by a certain rate. The value calculated by DCF method is used as a reference.

## [Monitoring]

Monitor occupancy rate and rent of properties of borrowers whose loan amount is ¥100 million or more (one a year)

Asset building loans (excluding Apartment loans)

## (Asset building loans)

Loan for high-income earners to purchase rental condominiums As of Sep.30, 2018

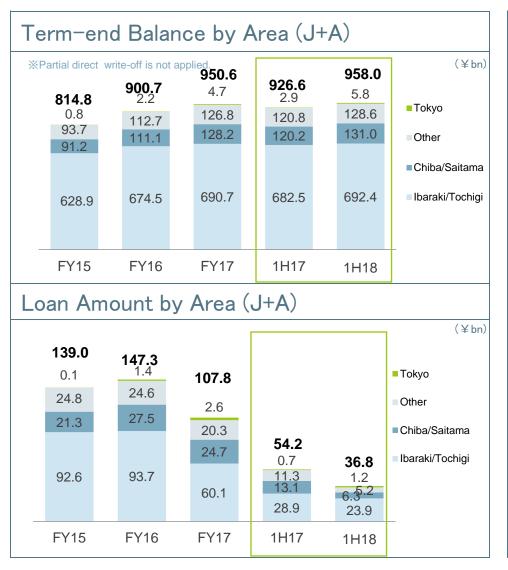
The amount ¥2.7 bn /Number 113 / Delinquent loans: No

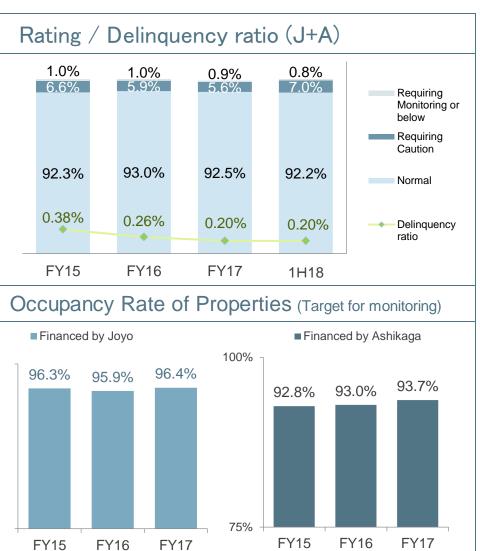
#### [Loans for Share houses]

No transactions

# Apartment Loans (2)

Loans to apartments mainly in Ibaraki and Tochigi. Latest loan amount declined due to decrease in construction No major change in rating and delinquency ratio of apartment loans



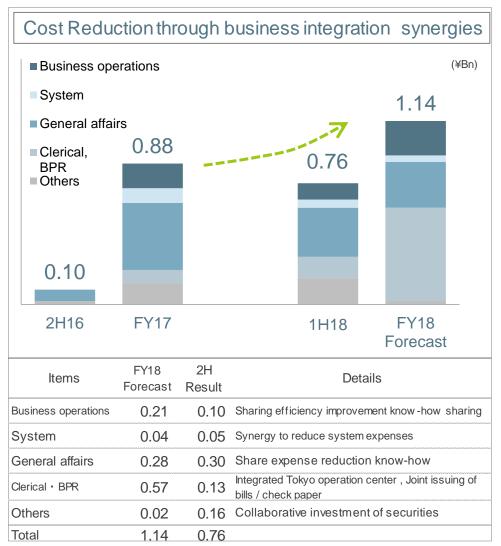


# System Integration / Cost Reduction

## System Integration

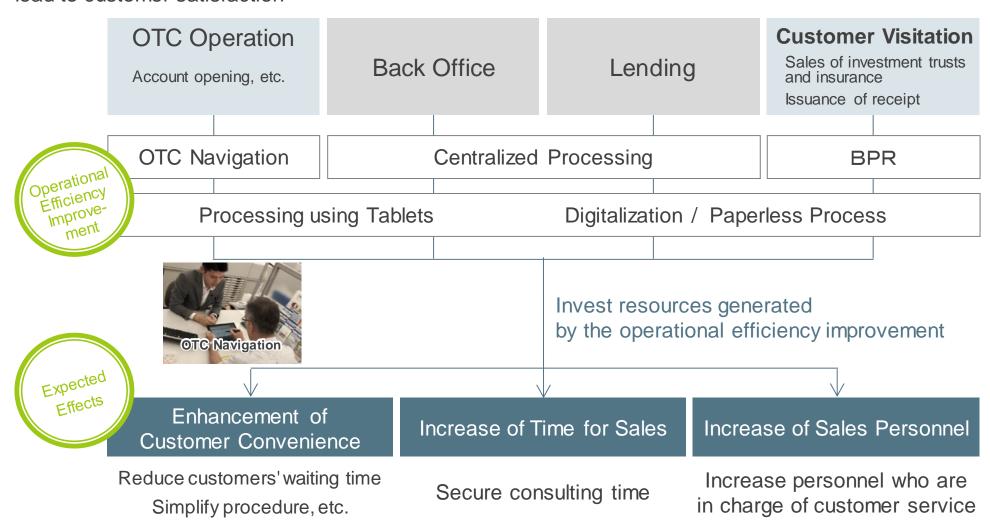
Ashikaga will adopt a multi-bank-shared core system named "Chance" that Mebuki FG is joined in Integrate core systems and 170+ out of around 280 distributed systems Shift resources to investment in new systems, etc. Schedule and Synergy Effect of the Integration (YBn) Completion of Launch of system integration project depreciation of initial cost of the integration System integration (Jan. 2020) Apr-17 FY18 FY21 2.1 Cost Reduction (1) Depreciation (2) Synergy Effect (1)-(2) 0.40.1 -0.1-1.4 -1.8 System integration costs | Approx. ¥10.0 bn

## **Cost Reduction**



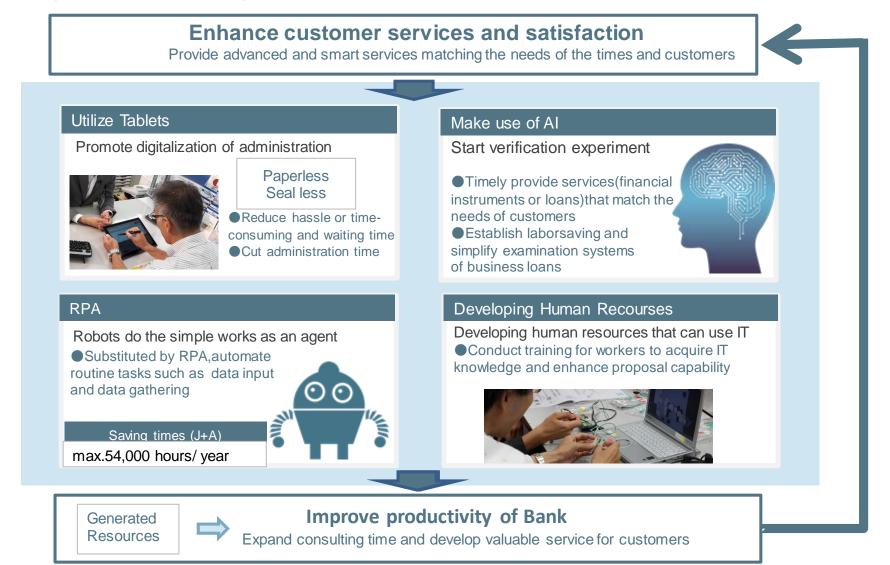
# Operational Efficiency Improvement

Invest resources generated by the operational efficiency improvement into fields that are expected to lead to customer satisfaction



# Making full use of Digital Technology

Making full use of digital technology such as tablets, AI, and RPA to enhance customer convenience Improving proactivity, invest generated resources to develop and expand services



# **Branch Operation Efficiency**

Improve branch operation efficiency while maintaining customer convenience

Improvement of branch operation efficiency (Since Oct. 2016)

# Branch Consolidation related to the business integration

Joyo | Integrated 1 branch and 1 sub-branch
Ashikaga | Restructuring in Koga area (Integrated 1 branch,
3 sub-branches, and 1 housing-loan center into
Koga Branch)

#### **Other Branch Consolidation**

Joyo | Integrated 2 branches and 1 sub-branch Ashikaga | Integrated 1 branch, 1 sub-branch and 1 housing-loan center Integrated 1 branch

#### Mutual use of ATMs

Mutual use of ATMs between Joyo Bank and Ashikaga Bank ATM mutual usage fees are reduced for cooperative banks

#### User Friendly Branches enhance customer convenience

Utilization of branches open on weekends

Use of videophones

Internet Branch, etc.

#### Other Measures

Improve efficiency of branch operation and personnel allocation by area management

More efficient sub-branches

Introduction of lunch-time closure

#### Joint ATM Allocation





Branch open on weekends

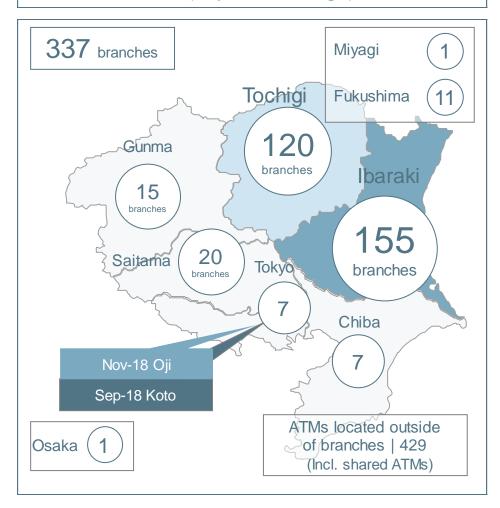
#### Videophone



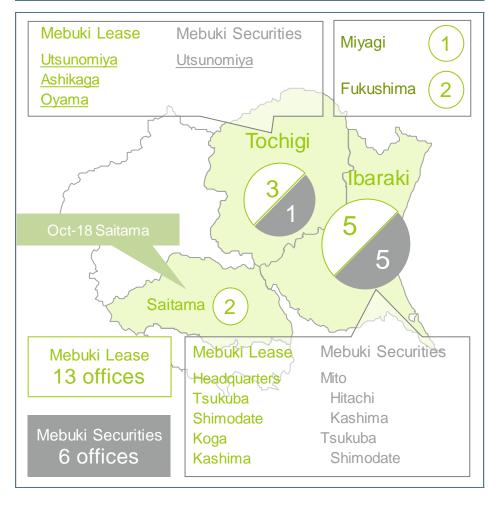
# Branch Network (Domestic)

Strengthen our wide-area network further

Bank Branches (Joyo + Ashikaga)



#### Mebuki Lease / Mebuki Securities



## **ESG** Initiatives

Making efforts to realize sustainable local communities, enhance ESG initiatives

# **Environment**

- Offer subsidies to environmental conservation organizations
- · Environmen-friendly branches
- Environmental conservation activities (Forest development)
- · Loans to business operators of solar power generation and other renewable energy





# Social

- Support to discover regional industries and develop new business
- Support for business succession and matching of human resources
- Foster next-generation business leaders and children
- Initiative for regional revitalization collaborating with local government
- Promote work-life balance and participation and advancement of women in the workplace



# Governance

- Establish corporate governance
- Design internal control system
- Enhance risk management system
- Strengthen Compliance

## Inquiries

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